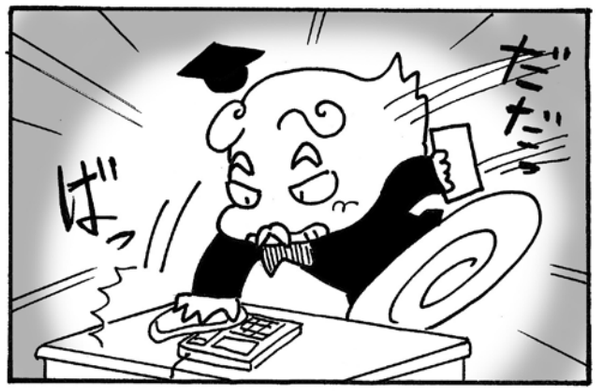
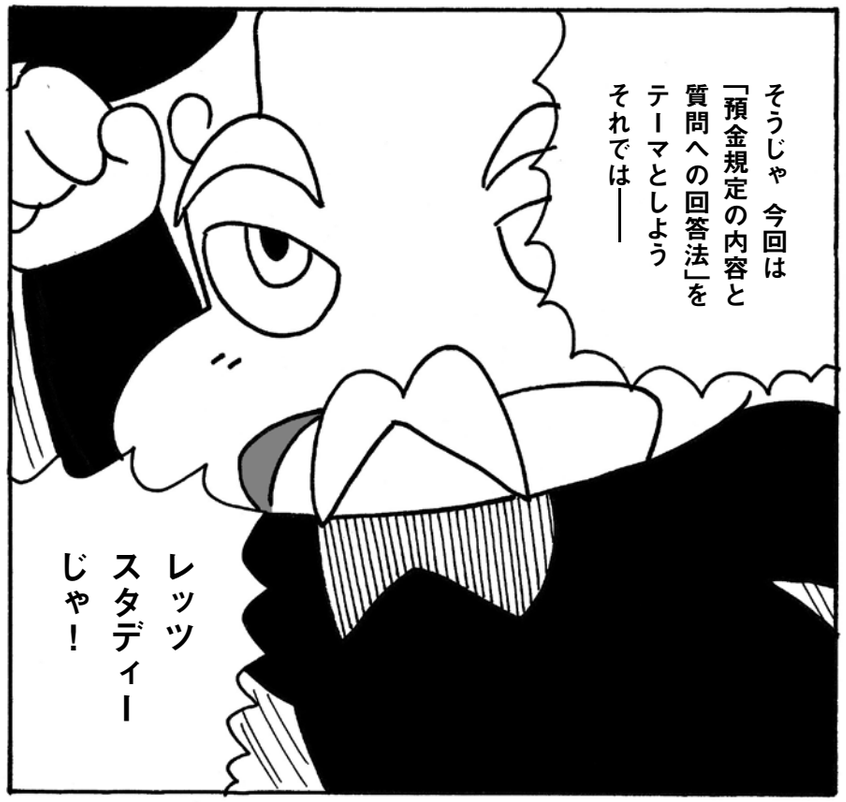
店頭応対ケーススタディ

預金規定の内容と質問への回答法

原案●本誌編集部／画●ただのかずみ